

Exhibit R

mail.google.com/mail/u/1/#inbox/FMfcgzGkZGnTNKhkrfcLcNNsGbHtHtdM

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Google My Business

45 people reviewed your business recently

★★★★★ 5 reviews

★★★★★ 2 reviews

★★★★ 1 review

★ 37 reviews

[See all reviews](#)

Reviews can provide valuable feedback for your business, and replying lets you build customer loyalty. It's always a good idea to thank your reviewers and keep responses brief, friendly, and helpful.

We'll let your customers know when you've replied.

Meet

85°F Sunny 10:20 AM 7/8/2021

screenshot-www.google.com-2021.07.08-15_34_23
 25772641512&ei=YVLnYK-wHo-0tQarhbulAg&og=bisou+bisou+dallas&gs_l=psy-ab.3..0j0i22i10i30k1.1051.2522.0.2628.7.7.0.0.0.0.127.429.2j2.4.0....0...1c.1.64.psy-
 4lWhwQABABEAIYAiSYmlzb3UgYmlzb3UgZGFsbGFzkgEGYmFrZXJ5mgEkQ2hkRFNVaE5NRzluUzBWSlEwRm5TVVJCYjNWVJITkJSUkFC.y.zjyVu3eMWmw;mv:
 [[32.991774,-95.37287339999999],[29.557754400000004,-96.88277869999999]]
 08.07.2021

People often mention

All macaroons 24 croissant 23 flavor 15 cute 13 +6

Sort by

Most relevant Newest Highest Lowest



steve patron

1 review

★ ★ ★ ★ ★ 2 hours ago NEW

their food is way overpriced and it's not even good. it was a waste of my time

Helpful Unhelpful

Response from the owner an hour ago

Hi Steve,

This review should be directed to the BISOU DALLAS page. Here is a link to their Google listing:
<https://goo.gl/maps/pZ5Hd9BhA4gAM69Y6>.

We are small pastry shop located less than one mile North on McKinney Ave. We both share the same name and this is causing confusion with customers. We are not affiliated with this other business in any way and we kindly request that you remove this review as it causes harm to our business.

Thank you!



Jennifer Lynn

★ ★ ★ ★ ★ 2 hours ago NEW

Response from the owner 3 hours ago

This review should be directed to BISOU DALLAS who is in violation of trademark law with the name of their business, causing obvious confusion in our city. Here is their link:
<https://goo.gl/maps/pZ5Hd9BhA4gAM69Y6> ... [More](#)



K R

4 reviews

★ ★ ★ ★ ★ 3 hours ago NEW

Response from the owner 3 hours ago

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- BISOUS BISOUS, Reg. No. 4,811,207, covering "bakery goods, excluding solid chocolate" in Class 30.
- BISOUS BISOUS, Reg. No. 5,120,605, covering "retail bakery shop" in Class 35;
- BISOUS BISOUS, Reg. No. 5,120,606, covering "café and restaurant services" in Class 43.
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We request your swift action in this matter and appreciate your assistance in making this right.

Merci Beaucoup!

Chef Andrea Meyer

Owner and founder of Bisous Bisous Pâtisserie



Ithzel Ortiz

1 review



★★★★★ 3 hours ago **NEW**

Response from the owner 3 hours ago

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Margaret Short



★★★★★ 4 hours ago **NEW**

Response from the owner 3 hours ago

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Sarahi Sanchez

1 review



★★★★★ 21 hours ago **NEW**

Response from the owner 3 hours ago

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tatum day

1 review



★★★★★ a day ago **NEW**

horrible experience, service was slow and the food was mediocre at best. wouldn't NOT recommend



Helpful 3



Unhelpful

Response from the owner 3 hours ago

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Samantha Calderon

16 reviews · 46 photos



★★★★★ a day ago **NEW**



Cam L

2 reviews



★★★★★ a day ago **NEW**

guys this isn't the place the girl on tiktok was talking about



Helpful 2



Unhelpful

Response from the owner 14 hours ago

Can you please send the TikTok link to info@bisous-bisous.com?



KhaAn Tu





★★★★★ a day ago

NEW

**Gabby Gonzalez**

★★★★★ a day ago

NEW

Response from the owner 3 hours ago

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<https://goo.gl/maps/pZ5Hd9BhA4gAM69Y6> ... [More](#)

**Lesley Rodriguez**

1 review

★★★★★ a day ago

NEW

DO NOT COME HERE!!! Just such a disgusting place



Helpful 2



Unhelpful

Response from the owner 3 hours ago

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**didid**

★★★★★ a day ago

NEW

Response from the owner 4 hours ago

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**jhia valentin**

★★★★★ a day ago

NEW

Response from the owner 3 hours ago

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Madlyn Henkhaus



★ ★ ★ ★ ★ a day ago

NEW

Response from the owner 3 hours ago

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<https://goo.gl/maps/pZ5Hd9BhA4gAM69Y6> ... More



Lucci

2 reviews



★ ★ ★ ★ ★ a day ago

NEW

Response from the owner 3 hours ago

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jean

3 reviews



★ ★ ★ ★ ★ a day ago

NEW

Response from the owner 3 hours ago

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Anika Crowder



★ ★ ★ ★ ★ a day ago

NEW



Steve Vasquez

1 review



★ ★ ★ ★ ★ a day ago

NEW

Response from the owner 3 hours ago

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lexie summers

1 review

★★★★★ a day ago

NEW

Response from the owner 3 hours ago

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Vidya Nayak

2 reviews

★★★★★ a day ago

NEW

Response from the owner 3 hours ago

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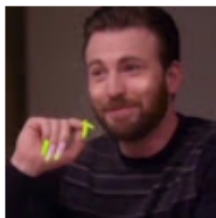
Meredith M.

5 reviews · 1 photo

★★★★★ a day ago

NEW

the manager made a pass at me then kicked me out when i turned them down so i spit my chewed up food into their water bottle and hid in the bushes by their office to watch them drink it and realize they messed with the wrong one



Helpful 9



Unhelpful

Response from the owner 3 hours ago

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<https://goo.gl/maps/pZ5Hd9BhA4gAM69Y6> ... [More](#)



Danisha Ramirez

1 review



★☆☆☆☆ a day ago

NEW

Response from the owner 3 hours ago

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Brooke Essington

2 reviews



★☆☆☆☆ a day ago

NEW

Response from the owner 3 hours ago

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Alondra Marquez



★☆☆☆☆ a day ago

NEW

Response from the owner 3 hours ago

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Vanessa Sanchez

3 reviews



★☆☆☆☆ a day ago

NEW

Bad food, had mold also Horrible service, management do better and treat your employees with respect.



Helpful 5



Unhelpful

Response from the owner 3 hours ago

This review should be directed to BISOU DALLAS who is in violation of trademark law with the name of

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Margaret Rymer

1 review



★★★★★ a day ago **NEW**

Management is completely unprofessional and terrible to employees. The food actually tastes like it was chewed by a homeless man, will never go back.



Helpful 6



Unhelpful

Response from the owner 3 hours ago

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Mary Stammel

2 reviews



★★★★★ a day ago **NEW**

UPDATE WRONG BISOU SORRY IM SURE UR BREAD IS GREAT ❤️

This business is deleting all of their negative comments / reviews just so you guys are aware :)



Helpful



Unhelpful

Response from the owner 4 hours ago

Merci beaucoup for correcting! We appreciate it so very much <3



Theodora Tragaki



★★★★★ a day ago **NEW**

Response from the owner 3 hours ago

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Aneth Michell Baraias



1 review

★★★★★ a day ago

NEW

Very rude service would not go back ever again. Do not recommend.



Helpful 3



Unhelpful

Response from the owner 3 hours ago

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**Jocelyn Gaspar**

1 review

★★★★★ a day ago

NEW

The food taste like something i could eat out of a mcdonald's trash can. the manger was rude. and now my dog ran away bcs of them. horrible. would not recommend.



Helpful 5



Unhelpful

Response from the owner 3 hours ago

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**Karla Duran**

★★★★★ a day ago

NEW

Response from the owner 3 hours ago

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**Lissette Melgar**

★★★★★ a day ago

NEW

Response from the owner 3 hours ago

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Elissa B.



★★★★★ a day ago

NEW

Response from the owner 3 hours ago

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<https://goo.gl/maps/pZ5Hd9BhA4gAM69Y6> ... More



emmy rogers

1 review



★★★★★ a day ago

NEW

Wanted to like this place so badly. However, I ordered a croissant and asked for jam. Instead, they served me pulverised cockroaches and said it was artisanal honey. won't be back!



Helpful 7



Unhelpful

Response from the owner 3 hours ago

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- BISOUS BISOUS PÂTISSERIE [& Design], Reg. No. 4,811,208, covering "bakery goods, excluding solid chocolate" in Class 30.
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We request your swift action in this matter and appreciate your assistance in making this right.

Merci Beaucoup!

Chef Andrea Meyer

Owner and founder of Bisous Bisous Pâtisserie


 alyssa I


1 review



★☆☆☆☆ a day ago **NEW**

the manager body slammed me and told me i was a fat pig, army of roaches all over the floors 0/10 would not recommend


 Helpful 11

 Unhelpful

Response from the owner 3 hours ago

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 cindy badillo




★☆☆☆☆ a day ago **NEW**

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 Andrea Rezabala

2 reviews




★☆☆☆☆ a day ago **NEW**

Response from the owner 3 hours ago

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 Emma mcdougall



★☆☆☆☆ a day ago **NEW**

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V

12 reviews · 3 photos



★★★★★ a day ago

NEW

They told me to leave because I'm a minority



Helpful 5



Unhelpful

Response from the owner 3 hours ago

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Rosaisela Saavedra

2 reviews



★★★★★ a day ago

NEW

The food was terrible and I was racially profiled for being hispano. Will never be going back.



Helpful 4



Unhelpful

Response from the owner 3 hours ago

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tania ibarra



★★★★★ a day ago

NEW



MrPJ Vernon

504 reviews



★★★★★ a week ago

NEW



Matt Meyer

1 review



★★★★★ 2 weeks ago

NEW

yelp.com/biz/bisous-bisous-pâtisserie-dallas?sort_by=date_desc



Kelly F.
Hammond, IN
0 1

...

7/7/2021

So nasty in the restaurant. And management was terrible to staff, yelling at them in front of customers.

bisous-bisous.com


(214) 613-3570



[Get Directions](#)

3700 McKinney Ave Ste 150 Dallas, TX 75204



Bisous Bisous...
Respond as business ⓘ

Post a response



Roxanne L.
Staten Island, Staten Island, NY
0 1

...

7/7/2021

Absolutely disgusting I bit into a macaroon and pulled out a short black curly hair The restrooms were disgusting literally ROACHES crawling on the walls!!! The staff did not care and were extremely rude.



Bisous Bisous...
Respond as business ⓘ

Post a response



Genesis P.
SoMa, San Francisco, CA
0 1

...

7/6/2021

if I could leave a negative 1000 review, I would. I had a whole ass hair in my food. No Karen here. I'm



83°F Sunny 9:45 AM 7/8/2021